

# Woosehill Patient Participation Group

## Supporting the Doctors, Nurses & Staff of Woosehill Medical Centre

### Minutes for the Meeting on 5<sup>th</sup> August 2025 at 1:00pm

Present: Robin Swan (RS), Michael Taylor (MT), Marjorie McDonald (MM), Rowena Beech (RB)

Before the meeting started thanks were given to Jane for all her work over the years - we will miss her input, talking sense to those who didn't see the point. It was also noted that all of us (apart from SS) are long serving members. Also the quorum has always been 4 persons - much larger group - and now we are 4!! Should the quorum be 3?

1. Apologies: Sallyanne Streatham (SS)

2. Minutes

The minutes were agreed.

3. Matters Arising

Badges not returned! MM will email those who need to return them again.

Item 6 is another point from last time so leave till then

4. Topics for AOB

None

5. Future of PPG membership in the light of recent resignations

We have lost a lot of members this year due to various reasons. RB was to ask Dr Anand about talking about diabetes but he has been snowed under & therefore not able to do this at present. Both RA & ST are so busy with meetings with other Practices that they only do 2 days a week each. MT suggested that we might have a person at the Flu Clinics to recruit new members. It is very difficult to do this RB tried a couple of years ago. JB & I went to a meeting (Healthwatch) & there were 2 couples who were interested but none of these (either from the flu clinics or the meeting in Wokingham) didn't follow it through. I had sent them minutes of a couple of meetings but got no response. Several members felt that they did not know what the PPG had achieved. Helping to run the flu clinics & running a questionnaire at those is all we had.

6. Recruitment meeting update

Covered above

7. Practice News

1 member of the reception team has retired.

A new registrar is joining us & will be with us for a year - Dr Ammad Fouzi who is local to the surgery. Ana Reis an advanced Nurse Practitioner is sadly leaving us. She has been brilliant doing cancer reviews, but both her and her husband's family are in Portugal so they are moving there & will begin training to be GP's. Replacements for these are Dr Amani Al-Malti, a lovely lady from High Wycombe she will join us at the end of July & will work 2 days a week.

Dr Gurung who joined us during the last 3 months hasn't worked out so we have parted ways. He has been replaced by Dr Amina Salman joining us on 9<sup>th</sup> September & will be working 3 days a week. This means that we haven't lost the numbers of Clinicians  
A new pharmacist, Darshna Modha, from Twyford surgery joined us recently. She will be working 2 days a week with us & 1 day at New Wokingham Road. This means that we have 1 vacancy for a receptionist to cover Gabby who retired.

#### 8. Report back from the Healthwatch Annual Report at the Crown Plaza Hotel (Reading)

RB & MM went to this meeting, there was a lady from Reading Borough Council & one from Wokingham Council as well who was talking about co-ordination & the lady from Reading was talking about a project they are working on in one section of Reading, it seemed that they were having to teach parents how to brush their teeth so that they could work with their children on this area. We met other PPG members, there was a doctor on our table too. I was impressed that there were Doctors & Practice Managers as well as PPG members, it was a really good meeting from that point of view. However I missed that there was no time for discussions in groups. This left a gap in the meeting. However, they did what they intended presenting their annual report. This was done in such a way that no-one could be bored by long drawn-out presentations. Each person had an allotted time to speak & they all kept to time. It was interesting as no one person spoke more than once & therefore our interest was kept. One of the best presentations was from Simon - short & sharp explaining what he does - he's not actually part of Healthwatch (they asked all members of Healthwatch to stand up - Simon didn't) his role appears to be overseeing.

There was something that came out in this meeting and that was that each surgery could make bids for something they wanted/needed but couldn't afford it. However the bids had to be in almost immediately after that meeting, so whether we managed anything??? It almost seemed as if many changes were taking place in a very short time period. I believe it is part of the 10-year plan.

The last one of these was when Chris was Practice Manager - she, Keith (then Chair of our group) & MM went to - there was a presentation, followed by discussion amongst the members of each table. - These tables were defined by what your role was, ours was all PPG members, Chris was with Practice Managers & there were tables with other practitioners too. Each table had then to report back. There were several presentations (the meeting was from 9 till 2 with a lunch break) & after lunch we were given a challenge - no presentation - & we had to report back on the discussions. This gave everyone chance to meet people from other surgeries, have their say, and then leave feeling it had been a productive meeting. I thought that this would have been a better formula for this meeting

#### 9. Any other Business stated above

The only other business (not noted above) was for RS to say this was his last meeting - nothing to do with this practice but about the health service, the more he learns the more depressed he feels. MT was unanimously voted to take over.

Our thanks go to RS for all his work in the PPG

#### 10. Date of the Next Meeting

18<sup>th</sup> November (Tuesday) at 1pm

cc. MT, SS, SF, AO, ST, RA, KA, RB, CA, KL, SSh & MM