

Woosehill Patient Participation Group

Minutes of the Meeting on 12th May 2022

Present: KC, PE, MM, JB, PP, PF, NH, ST, JJ, RB,

Before the meeting began properly, PE resigned & left. His resignation was accepted by those present.

1. Apologies from CA & RS
2. The minutes were approved, apart from JB & MT shown as both present & apologizing, they had both apologised for their absence.
3. MIND - see attached flyer
Wokingham is covered by 4 staff who work to try to get people with problems back to where they want to be. Meetings can be F2F, telephone, teams or whatever works for them.
Referrals can be from GP, other agencies or self.
They can be helped by the meetings or referrals to other agencies who may be better qualified in that kind of problem.
Q&A
A range of questions were asked concerning the role of MIND including the under 18's who are not covered by MIND but there are other agencies who are qualified to deal with them.
4. TH is no longer a member of the group.
The noticeboard is now set up & there is an email set up for patients to access the PPG - at present only KC & MM have access to this, anything seen there will be discussed by everyone.
Thanks were given to NH for a job well done - we now need to keep the board up to date to try to encourage interest.
PRG was discussed & they should be sent an email with a questionnaire prior to that which will be distributed & collected at the flu clinics. JJ to devise this, it will be no more than 5 questions & should fit on A5 paper KC produced questionnaires given on previous surveys to help with the selection of relevant questions.
5. The practice letter to patients has produced very little feedback to date but so far it is all good.
6. Dr Sayad is leaving & an advertisement has been placed for a new GP &/or a Nurse Practitioner.
A new member of the reception team will be joining us soon. This provoked several comments on how much better the reception staff are now, this came from several sources many of whom were patients.

7. PF suggested changing the format of the meetings into 2 parts, the second to exclude the staff members.

The consensus of the meeting was that this was not what we were about & not why NHS wanted these groups, any discussions (apart from voting) needed input from all members. We are a team & this would be divisive.

PF gave an example of what this might entail - how the PPG could be more involved with the practice?

JJ would like to set up a Facebook page. KC suggested that some 6th-former might be recruited & MM suggested speaking to her son & grandson about this (her son is a business analyst & her son is doing a computing course at university in Reading). Her son set up the email address for the PPG. She will approach them to see if they were interested in helping.

JJ also said they were losing their cleaner at the end of June. NH offered to speak to the company who do Wokingham theatre.

She also said that she would like some help with the questionnaire - KC & MM have offered their help.

8. Date of the next meeting - August 18th at 1pm

cc: KC, JB, MT, RS, PP, PF, NH, ST, RA, JJ, CA, RB, KL & MM

Woosehill Patient Participation Group
Agenda for the Meeting on 18th August 2022 at 1pm

1. Minutes

2. Matters Arising

3. Any Other Business

4. Date of next Meeting

cc: KC, RS, MT, PP, PE, JB, PF, NH, JN, RA, ST, RB, KL, JJ, CA & MM